

# **5 YEAR LIMITED BODY WARRANTY**

### **COVERED PRODUCTS:**

- Auto Crane Service Bodies no rust-thru guarantee to the first owner/user or record for five (5) years from the date of purchase.
- Door Hinges Guarantee the hinges will not fail to operate or come off the product, to the first owner/user of record for five (5) years from the date of purchase.

### **ELIGIBILITY:**

- Product(s) warranted must be properly maintained and serviced under the guidelines recommended in the Owners Manual.
- The selling distributor must file for the first owner/user the application for warranty by completing the delivery report form enclosed in the Owner Manual within 30 days of the product purchase date. The complete delivery report form must be forwarded to Auto Crane Company. The warranty agreement issued is not transferable.

#### **EXCLUSIONS:**

- Warranty applies to the Auto Crane bodies only and excludes all options, modifications and alterations.
- Paint required following repairs or replacement of parts under warranty after the first year from the date of delivery.
- Product(s) that have been misused or damaged, inclusive of, but not limited to, accidents.
- Absent a completed and valid delivery report form, the original date of manufacture will be used as the effective date for the limited warranty.

# SPECIFIC NON-RUST-THRU WARRANTY EXCLUSIONS:

- Product(s) that have been used to carry corrosive materials, where such materials result in rust-thru conditions.
- Product(s) purchased by the first owner/user in prime paint condition.
- Consequential damages including, but not limited to, transportation costs, lost profit and loss of income, as a result of a vehicle being out of service.
- Product(s) purchased and used outside the U.S.A. or Canada.

## APPLYING FOR WARRANTY:

- Claims may be handled by contacting your nearest authorized Auto Crane Distributor. All claims are to be filed in writing on an Auto Crane Warranty Claim Form.
- The Auto Crane Company reserves the sole right to inspect item(s) claimed for warranty and decide the best way to handle any and all claims, including the replacement or repair of the warranted part.
- Should the warranted product rust thru, the hinges fail to operate or come off the product, Auto Crane will pay the cost of parts and flat rate labor to repair or replace as necessary the defective component. NOTE: Paint following repair or replacement of a part is exclusive under warranty after the first year from date of delivery.
- DEFECTS FROM MANUFACTURING WORKMANSHIP AND/OR MATERIAL NOT SPECIFIED ABOVE WILL BE SUBJECT TO WARRANTY INCLUSIVE OF MATERIALS AND LABOR TO THE FIRST OWNER/USER OF RECORD FOR TWO (2) YEARS FROM THE DATE OF DELIVERY. Exclusions, as well as methods of applying for warranty remain the same as stated in the limited five (5) year warranty covered above.

**Limited Warranty 5 Year Form** 

Effective September 2, 2003