

**PARTS, ACCESSORIES, REFURBISHED PRODUCTS  
AUTO CRANE, RAMSEY WINCH, ESKRIDGE  
LIMITED WARRANTY**

**1.1 Scope of Warranty Coverage.** Upon the terms and subject to the conditions set forth in this limited warranty:

(a) AUTO CRANE, RAMSEY WINCH, AND ESKRIDGE (referred to herein collectively as the **"Manufacturer"**) warrants to each initial end user customer identified on any bill of sale or purchase order from an authorized dealer or distributor of Manufacturer (a **"Purchaser"**) of any new part, accessory, or refurbished product (collectively, the **"Product"**) that the Product shall be free from defects in material and workmanship, under normal working and service conditions, for a period of eighteen (18) months from the date the Product is sold (as determined by the date of purchase indicated by any bill of sale or purchase order) by an authorized dealer or distributor of Manufacturer. (the **"Warranty Term"**). For the avoidance of doubt, the term "Product" does not include parts or accessories sold together with a new industrial winch, crane, service truck body, or other finished product from Manufacturer.

(b) Notwithstanding the foregoing, this warranty does not cover damage due to accident, abuse, misuse, neglect, untrained operators, collision, overloading, modification, disassembly, rework, misapplication, improper installation, lack of lubrication or maintenance, or improper service. This warranty does not cover the paint or material finish or normal wear and tear and loss of functionality due to aging of the Product (which may include but is not limited to bearings, bushings, seals, O-rings, gaskets, brake material, motor brushes, electrical cables and more).

**1.2 Eligibility of Warranty Coverage.**

(a) A Purchaser shall be eligible for warranty coverage under this Limited Warranty during the Warranty Term only if:

(i) Prior to placing a Product in service, and throughout use of the Product during the Warranty Term, the Purchaser provides (or causes to be provided) proper storage such that foreign objects (e.g. rain or debris) cannot enter any Product through entry ports which are normally closed during operation.; and

(ii) The Purchaser maintains, or causes to be maintained, the Product according to commercially reasonable standards and utilizes the Product for the purposes for which it was created; and

(iii) No repairs or alterations have been made by any party other than Manufacturer, including Purchaser, unless otherwise authorized in writing by Manufacturer.

**1.3 Non-Transferability of Warranty.** This Limited Warranty is non-transferable and is binding only upon the Purchaser.

**1.4 Certain Limitations on Scope of Warranty Service.**

(a) Any obligation of Manufacturer under this warranty, statutory or otherwise, is limited to the repair or replacement of the Product, at its factory or Authorized Service Centers. Notwithstanding the foregoing, if field service or repair is performed by Manufacturer at the request of the Purchaser and no defect is found with material or workmanship of the Product, the Purchaser shall compensate Manufacturer for its time and expenses within thirty (30) days of delivery of an invoice relating to the same. If repair is determined by Manufacturer in its sole, absolute and uncontrolled discretion to be impossible or impractical, then Manufacturer may satisfy this warranty by replacing the Product. Manufacturer will not provide any cash payment or credits for defective materials or workmanship.

(b) Purchaser shall be responsible for any and all freight charges for any Product receiving warranty service under this limited warranty. Any travel time, transportation charges, freight charges, or similar costs incurred by Manufacturer in connection with the replacement or repair of defective parts, shall, be the responsibility of the Purchaser. If applicable, Manufacturer shall invoice Purchaser for the total amount of such charges within sixty (60) days of fulfilling its duties under this warranty, payable within thirty (30) days of delivery of such invoice. In no event shall Manufacturer be liable for bills for service, labor or other expenses that have been incurred by the

Purchaser without approval or prior authorization by Manufacturer for inspection, maintenance, or repair of the Product.

(c) If a Product is found to be operable upon inspection, the Product, at Purchaser's election, may be either (1) returned to the Purchaser with a service charge from Manufacturer for inspection, cleaning, and routine replacement of all rubber components and any other parts that show wear; or (2) Manufacturer can dispose of the product safely.

**1.5 Limitations of Liability.** Manufacturer shall in no event be liable for punitive, special or consequential damages relating to the Product or this Warranty. Manufacturer makes no warranty in respect to third-party accessories, upgrades, or additions to the Product.

**1.6 Improving Product.** Manufacturer reserves the right to improve the Product through changes in design or materials as it may deem desirable or necessary without being obligated to incorporate, upgrade, or otherwise modify previously manufactured products.

**1.7 Limitations of Warranty.**

(a) THE WARRANTY SET FORTH ABOVE IS THE ONLY EXPRESS WARRANTY. MANUFACTURER HEREBY DISCLAIMS AND EXCLUDES ANY OTHER EXPRESS, IMPLIED, OR STATUTORY WARRANTIES, ARISING BY OPERATION OF LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE, OF TRADE, OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY.

(b) ANY IMPLIED WARRANTY WHICH BY LAW MAY NOT BE EXCLUDED IS LIMITED IN DURATION TO ONE (1) YEAR FROM THE DATE OF ORIGINAL RETAIL PURCHASE OF THE PRODUCT.

(c) This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

(d) This warranty is valid only in the U.S.A. and Canada. For warranty outside the U.S.A. and Canada contact your nearest Auto Crane, Ramsey Winch, or Eskridge dealer.

**1.8 No Modifications to Warranty.** No Manufacturer dealer, distributor, agent or employee is authorized to make any modification, extension or addition to this warranty.

**1.9 Additional Information.**

Additional warranty, service support, product information, and parts information can be found on [www.ramseywinch.com](http://www.ramseywinch.com), [www.autocrane.com](http://www.autocrane.com), and [www.eskridgeinc.com](http://www.eskridgeinc.com).