



## **TITAN ARMOR PAINT WARRANTY PERTINENT INFORMATION**

Auto Crane has introduced a new surface coating package with Industry leading corrosion protection called Titan Armor. The technology used in this adaption to trucks has been proven in the marine and industrial applications for decades. Titan Armor differs from the standard Auto Crane paint product in a few areas;

- Standard paint warranty for surface rust is 2 years from date of service. Titan Armor's is a 5 year surface rust and 15 year rust through warranty, by far the best in the industry.
- Paint materials are different.
- Titan Armor is a marine based industrial product rather than an automotive product, thus the gloss and surface texture may be a little less than normal and will not be automotive finish smoothness/aesthetic.

This warranty starts with the date of purchase as indicated on the Bill of Sale to the original purchaser, which must accompany a Warranty Registration submitted online at [www.autocrane.com](http://www.autocrane.com) within 30 days of sale. Absent a copy of the bill of sale to the original owner, the manufacture date (as specified by the product SN) will be used for the warranty start date. This warranty is granted to the original purchaser only and is not transferrable. This warranty covers repair of defective paint areas only.

The dealer must contact Auto Crane for materials and repair instructions that will preserve the integrity of the paint system. Failure to use these materials and procedures for Titan Armor paint repairs will void the Titan Armor warranty. All repair quotes must be itemized to include parts/materials, labor hours and rate, and any freight charges. Any repairs should be completed with Auto Crane part numbers supplied for paint touch up, repair, or any warranty measures. All warranty repairs are at the discretion of Auto Crane and must be pre-approved/authorized before work is completed.

### **Limitations:**

- Auto Crane will in no event be liable for any consequential damages or contingent liabilities arising out of the warranty of Titan Armor
- Failure by the owner to perform proper maintenance in accordance with the product manual may void this warranty
- Documentation may be required showing preventative maintenance activities



Exclusions:

- Sale from original owner to secondary owner
- Normal wear and tear or external damage to the paint (dents, chips, accidents, corrosive chemical attack to the paint, improper repair or storage, improper maintenance or lack of cleaning)
- Improper sanding or paint prep upon refurbishment of original paint applied to originally sold body
- Problems caused by customer or dealer applied components or decals or from storage
- Use of the product outside the United States and Canada
- Travel time or cost (including pickup/delivery), diagnostic time, loss of use, overtime charges, expedite or miscellaneous fees, third-party or customer repairs, etc.
- Responsibility for customer's claims arising from misapplication, abuse, misuse, or alteration of equipment or parts lies with the dealer or user and no warranty obligation is assumed in these circumstances by Auto Crane
- Replacement of dealer or customer supplied items and decals (which are the responsibility of the customer or dealer)

Warranty decisions by Auto Crane are final and Auto Crane reserves the right to coordinate and complete the repair directly with the customer. This warranty specifies the full and complete obligation by Auto Crane and may not be modified or amended by any person or entity. All claims are to be filed in writing on an Auto Crane Warranty Request form with supporting documentation as necessary.

Define: **Surface rust** – rust as a result of paint degradation NOT due to impact peeling paint, scratch or damaged to bare metal surface, etc. OR Auto Crane warrants that the Titan Armor will not fail due to blistering, adhesion or surface rust for five (5) years

**"Rust Through"** is defined as a hole rusted through the body metal.